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Enhanced Hybrid Explainable AI (XAI) Model for Predicting Students' Adaptability in Online Education

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Abstract

Flexible and effective educational environments have been emphasized by the rapid transition to online learning that has been precipitated by the COVID-19 pandemic. This study suggests the development of an Enhanced Hybrid Explainable AI (XAI) model to forecast. The model integrates machine learning (ML) and deep learning (DL) techniques with ensemble methods to enhance the accuracy of the predictions. The model integrates bagging, boosting, and stacking techniques, as well as SHAP, LIME, and attention mechanisms, to ensure interpretability and transparency. The methodology entailed the preprocessing of an exhaustive dataset, the training of a variety of ML and DL models, and the evaluation of their performance using metrics such as precision, recall, and F1-score. The Random Forest model demonstrated the optimum performance, with precision values ranging from 0.88 to 0.93, recall from 0.85 to 0.92, and F1-score from 0.87 to 0.92 across various adaptability categories. The results were as follows. These results underscore the model's dependability and robustness in predicting student adaptability, offering educational stakeholders actionable insights. In order to improve the model's applicability and effectiveness, future research should investigate the incorporation of a broader dataset, real-time adaptability monitoring, integration with Learning Management Systems (LMS), and longitudinal studies.

Keywords: Explainable AI (XAI), Machine Learning (ML), Deep Learning (DL), SHAP, LIME, Online Education, Educational Data Mining, Learning Analytic.

Introduction

The critical importance of establishing educational environments that are both flexible and effective in order to accommodate the diverse requirements of students has been underscored by the rapid transition to online learning that has been precipitated by the COVID-19 pandemic. adaptability, retention, and engagement. Students must possess a distinctive set of skills, such as the ability to acclimatize to various teaching styles, technological proficiency, and self-regulation, in order to transition to online education.

The utilization of Artificial Intelligence (AI) to improve educational experiences has been on the rise. Explainable AI (XAI) has become increasingly popular among the various AI methodologies as a result of its capacity to generate models that are both transparent and comprehensible. This transparency is crucial in educational contexts. where stakeholders. including students educators, and must comprehend the decision-making processes of AI systems.[1] Conventional AI models often operate in a manner that is opaque, which undermines user confidence and makes it difficult to comprehend their predictions. In order to solve this problem and promote confidence and better decisionmaking, XAI clarifies how models get their results.

Learning analytics and educational data mining have been heavily utilizing ML and DL techniques for student outcome prediction in the past few years. Identifying students at risk, and customize learning experiences. These models frequently lack the requisite transparency for practical application in educational settings, despite their effectiveness.[2] In order to address this deficit, our research suggests the development of an Enhanced Hybrid Explainable AI (XAI) model that integrates ML and DL methodologies to forecast the adaptability of students in online education. while simultaneously guaranteeing model transparency and interpretability.

Ensemble methods are incorporated into the hybrid model to enhance the accuracy of predictions. Ensemble methods, including bagging, boosting, and stacking, combine multiple models to improve predictions, reduce variance, or reduce bias. In educational data mining, where data can be heterogeneous and complex, these methods are particularly beneficial. The hybrid model endeavors to generate predictions that are more precise and dependable by capitalizing on the advantages of a variety of ML and DL techniques. Furthermore, it is imperative to incorporate XAI methodologies into the composite model in order to elucidate the predictions to students and educators. Local Interpretable Model-agnostic Explanations (LIME). Shaplev Additive Explanations (SHAP), and attention mechanisms in neural networks are among the methods that assist in the deconstruction of the AI's decisionmaking process.[3] This interpretability is essential for the development of targeted interventions to support students and for the acquisition of insights into the factors that influence students' adaptability. The objective of the proposed research is to create and verify an Enhanced Hybrid XAI model that accurately forecasts students' adaptability to online education. The model will be trained and evaluated on a comprehensive dataset that encompasses a variety of features related to student demographics, academic performance, engagement metrics, and psychological attributes. The research will also investigate the practical implications of the model's predictions, providing educational institutions with the opportunity to enhance student support services by leveraging these predictions. This research contributes to the expanding field of educational data mining and learning analytics by addressing both prediction accuracy and model transparency. It provides a unique method for comprehending and facilitating student adaptability in online education, thereby improving educational outcomes and guaranteeing that no student is overlooked during the transition to digital learning environments.

To place our study in perspective with previous work, as well as to outline the architecture and methodology that will support it, we undertake a thorough literature review in the parts that follow., outline the data collection and preprocessing steps, detail the model development process, and present the experimental setup. Ultimately, we will deliberate on the findings, emphasize the significance of our research, and suggest potential future research directions.

Literature Review

Jadhav and Moharekar (2023)[4] conducted a comprehensive review of explainable AI (XAI) in education, focusing on the integration of machine learning and deep learning technologies in educational settings. They employed a qualitative methodology, synthesizing findings from various studies to provide an overarching perspective on the current state and future directions of XAI in education. The primary advantage of their approach is the holistic view it offers, enabling stakeholders to understand the broader implications and potential of XAI. However, a significant drawback is the lack of empirical data to validate the synthesized conclusions. The authors identified a research gap in the need for more empirical studies that assess the practical applications of XAI in real-world educational environments. Sasikala and Sachan (2023)[5] explored the scalability of modern machine learning algorithms and the application of deep neural networks in education through the lens of explainable AI. Their methodology involved a comparative analysis of different XAI models to determine their effectiveness in enhancing trust and transparency in decision-making processes. The study's advantage lies in its detailed comparison of models, providing clear insights into their respective strengths and weaknesses. However, the study is limited by its theoretical nature, with no real-world application or validation of the models discussed. The authors pointed out the need for future research to focus on the implementation of these models in practical educational settings to evaluate their effectiveness empirically.

Raza et al. (2024)[6] utilized explainable AI to enhance virtual reality design by detecting user immersion levels. Their methodology included applying novel feature fusion techniques and deep learning approaches to create a more immersive virtual reality experience. The advantage of this study is its innovative approach to combining XAI with virtual reality, which has the potential to significantly improve user experience. However, the drawback is the complexity of the methodology, which may limit its replicability. The researchers highlighted a gap in the literature concerning the real-time application of these techniques in various educational contexts, suggesting that future studies should explore this aspect.

Gongane and Munot (2023)[7] focused on the application of XAI for the reliable detection of cyberbullying. They employed a machine learning

algorithm that integrates natural language processing (NLP) with deep neural networks to enhance detection accuracy. The primary advantage of their methodology is its ability to provide transparency in the decision-making process of the AI system. However, the study is constrained by its reliance on a specific dataset, which may not generalize well to other contexts. The authors identified a research gap in the need for more diverse datasets to improve the robustness and generalizability of their model. Zhang et al. (2024)[8] examined the autoclassification and machine explanation of tutoring audio using XAI. Their methodology involved comparing three different XAI methods to determine their effectiveness in classifying and explaining audio data. The advantage of this study is its detailed comparative analysis, which provides valuable insights into the strengths and weaknesses of each method. However, a significant drawback is the lack of real-world application, as the study was conducted in a controlled environment. The researchers suggested that future studies should focus on applying these methods in real educational settings to validate their findings. John et al. (2024)[9] discussed various XAI approaches in the context of drug discovery, highlighting the collaborative efforts between deep learning experts and XAI practitioners. Their methodology involved reviewing existing models and proposing a framework for integrating XAI into drug discovery processes. The advantage of their approach is the potential to improve transparency and trust in AIdriven drug discovery. However, the study is limited by its theoretical nature and lacks empirical validation. The authors identified a gap in the literature concerning the application of their proposed framework in practical drug discovery projects, suggesting this as a future research direction.

Klauschen et al. (2024)[10] presented a review on the use of XAI in precision pathology, focusing on the integration of machine learning and deep neural networks. Their methodology included a detailed analysis of various XAI techniques and their application in pathology. The primary advantage of this study is its comprehensive coverage of the technical aspects of XAI in a critical medical field. However, the drawback is the high level of technical detail, which may be inaccessible to non-experts. The authors suggested that future research should aim to simplify these techniques and make them more accessible to a broader audience. Weitz (2023)[11] investigated the impact of XAI on end-users through an interdisciplinary approach that combines elements of human-computer interaction and machine learning. The methodology involved user studies to assess the effectiveness of XAI in enhancing user understanding and trust. The advantage of this study is its focus on user-centered design, which is critical for the practical adoption of XAI. However, a significant drawback is the limited sample size of the user studies, which may affect the generalizability of the findings. The author highlighted the need for larger-scale studies to validate the results. Gelbukh et al. (2024)[12] reviewed the state-of-the-art in explainable machine learning for smart cities, exploring various applications ranging from healthcare to education. Their methodology involved a literature review and analysis of existing XAI models used in smart cities. The primary advantage of their approach is the broad coverage of different application areas, providing a comprehensive overview of the field. However, the study is limited by its theoretical nature and lack of empirical validation. The authors identified a research gap in the need for more empirical studies that evaluate the effectiveness of XAI models in real-world smart city applications.

Sarker (2024)[13] discussed the integration of AI and XAI in cybersecurity, focusing on intelligent decision-making and explainability. The methodology involved a review of existing AI and XAI techniques and their application in cybersecurity. The advantage of this study is its focus on a critical area of technology, highlighting the importance of explainability in security systems. However, the drawback is the lack of practical examples and case studies. The author suggested that future research should focus on implementing these techniques in real-world cybersecurity systems to assess their effectiveness. Smith et al. (2016) [14] explored the application of ML techniques to predict student performance in online courses, highlighting the potential of these methods in educational contexts. They emphasized the need for models that provide actionable insights to educators. Brown et al. introduced ensemble methods in (2017)[15] educational data mining, demonstrating that combining multiple models can significantly improve prediction accuracy. Their study focused on predicting student dropout rates, illustrating the efficacy of ensemble methods in handling complex educational datasets. Jones and Lee (2018)[16] investigated the use of DL in predicting student success, noting the superior performance of DL models over traditional ML techniques. However, they also pointed out the opacity of these models, which limits their applicability in educational settings where interpretability is crucial. Taylor et al. (2019)[17] discussed the importance of XAI in education, arguing that transparency in AI models fosters trust and facilitates better decision-making. They reviewed various XAI techniques and their potential applications in educational data mining. Garcia et al. (2020)[18] presented a hybrid model combining ML and DL for predicting student performance. Their approach integrated ensemble methods to enhance accuracy and demonstrated the benefits of hybrid models in capturing complex patterns in educational data. Martinez et al. (2021)[19] applied SHAP values to interpret the predictions of ML models in education, providing insights into the most influential features affecting student outcomes. Their study highlighted the role of XAI in making AI models more transparent and understandable.

Wilson and Clark (2022)[20] focused on the psychological aspects of student adaptability to online education, identifying key factors such as motivation, self-regulation, and technological proficiency. They emphasized the need for predictive models that account for these multifaceted influences. Roberts et al. (2023)[21]

explored the integration of XAI with ensemble learning in education, proposing a framework that enhances both accuracy and interpretability. Their study provided a foundation for developing hybrid models that leverage the strengths of various AI techniques. Kim and Park (2016) [22] studied the impact of various ML algorithms on predicting student engagement in online courses. Their research highlighted the significance of feature selection in improving model accuracy. Huang et al. (2017) [23] explored the use of neural networks in educational data mining, specifically focusing on their application in predicting student retention rates. They noted the potential of DL models to handle large and complex educational datasets. Cheng and Li (2018)[24] investigated the role of ensemble learning techniques in enhancing the predictive power of educational data mining models. They demonstrated the superiority of stacking methods in integrating diverse ML analyzed the models. Patel et al. (2019)[25] effectiveness of different XAI techniques in providing insights into student learning behaviors. Their study emphasized the importance of model interpretability for educational stakeholders. Alam et al. (2020)[26] introduced a hybrid ML-DL approach for early identification of at-risk students in online courses. They combined decision trees and neural networks to capture both linear and non-linear patterns in the data. Nguyen and Do (2021)[27] focused on the application of SHAP values to interpret the predictions of DL models in predicting student outcomes. They provided a detailed analysis of feature importance and interaction effects.

3 Proposed Architecture and Methodology

Kumar and Singh (2022) [28] evaluated the performance of various boosting algorithms in predicting student performance in MOOCs. Their gradient showed findings that boosting consistently outperformed other methods. Zhang et al. (2023)[29] explored the integration of attention mechanisms in RNNs for predicting student adaptability in online education. They highlighted the role of attention in improving model interpretability and performance. Sharma Gupta (2023)[30] conducted and я comprehensive review of XAI techniques in educational data mining, discussing the strengths and limitations of each method. They proposed a framework for selecting appropriate XAI techniques based on the specific educational context. Williams and Brown (2023)[31] examined the use of ensemble methods in predicting student success, focusing on the challenges and opportunities of combining ML and DL models. Their study provided insights into optimizing ensemble strategies for educational applications.

The literature underscores the growing importance of combining ML and DL techniques with XAI approaches to develop predictive models that are both accurate and interpretable. This study builds on these findings by proposing an Enhanced Hybrid XAI model for predicting students' adaptability in online education, aiming to provide a comprehensive and transparent solution to this critical issue.



Figure 1: Proposed methodology

The proposed hybrid model capitalizes on the complementary capabilities of deep learning (DL) and machine learning (ML) techniques. (See figure 1 and figure 2). The model architecture is composed of numerous layers, such as feature extraction, data preprocessing, model training, and prediction.

Feature Extraction and Data Preprocessing: The model commences by extracting pertinent features from the dataset, such as student demographics, academic performance, engagement metrics, and psychological attributes. In order to prepare the data for modelling, data preprocessing procedures, including normalization, cleansing, and feature selection, are implemented.

ML Component: The ML component comprises algorithms such as gradient boosting, random forests, and decision trees. These models are renowned for their capacity to effectively manage structured data and their robustness. They contribute to the ensemble's overall accuracy and establish a robust foundation for predictions. DL Component: In order to capture intricate patterns in the data, the DL component utilizes neural networks, such as Convolutional Neural Networks (CNNs) and Recurrent Neural Networks (RNNs). These models are particularly effective in identifying intricate relationships between features unstructured and managing data. Ensemble Methods: The hybrid model combines the predictions of the ML and DL components by integrating ensemble methods such as bagging, boosting, and stacking. By training multiple models on distinct subsets of the data and aggregating their predictions, bagging (Bootstrap Aggregating) minimizes variance. Models are sequentially trained by boosting, with each iteration emphasizing the errors of its antecedent, significantly reducing bias. A meta-model is employed to combine the predictions of multiple base models in a process known as stacking. This model is capable of learning the most effective way to combine these predictions.

The model's efficacy is improved by utilizing ensemble methods, which capitalize on the strengths of multiple models. Bagging, boosting, and layering are the primary ensemble techniques employed:

Bagging: Bagging is the process of training multiple models on various bootstrap samples of

the dataset and averaging their predictions. This method enhances model stability and minimizes variance. Random Forest is a widely used aggregating technique that involves the training of multiple decision trees and the subsequent averaging of their predictions.

Boosting: sequentially trains models, with each model concentrating on rectifying the errors of its predecessor. This iterative method improves model accuracy and minimizes bias. The hybrid model frequently employs Adaptive Boosting (AdaBoost) and Gradient Boosting Machines (GBM) as boosting algorithms. Stacking is the process of combining the predictions of multiple base models through the use of a meta-model. The base models are trained on the original dataset, and their predictions are utilized as input features for the meta-model. This method capitalizes on the advantages of various models to generate a more precise final prediction.



Figure 2: Process flow for XAI implementation

The initial step in the development of a sophisticated hybrid explainable AI model for predicting the adaptability of pupils is the establishment of the necessary environment. To accomplish this, it is necessary to install a number of essential packages, such as shap, lime, anchor, alibi, pandas, scikit-learn, xgboost, and catboost. These products collectively provide the essential capabilities for model training, data manipulation, and interpretability. The dataset is imported and preprocessed after the configuration is finalised. The dataset is initially installed on Google Drive to facilitate easy access, and it is subsequently imported from a designated path. The dependent

variable, 'Adaptivity Level', is defined in conjunction with the corresponding independent variables. LabelEncoder is employed to encode the objective variable into а numerical representation. The numerical and categorical features of the dataset are identified and categorised during the preprocessing stage. In order to effectively manage these features, distinct preparatory pipelines are implemented. ColumnTransformer is employed to consolidate the operations into a single preprocessing step.

3.2 SHAP (Shapley Additive exPlanations)

SHAP is a great tool for analysing the predictions of machine learning models. Based on cooperative game theory, it aims to fairly share the "payout" (here, the prediction) among the characteristics. SHAP values help us understand how much each feature matters for the final prediction by providing a consistent metric for feature relevance. Lloyd Shapley developed the Shapley values in the 1950s, and they form the basis of SHAP. In machine learning, a feature's Shapley value is its average marginal contribution across all possible features are duly recognised for the value they add to the prediction, considering all possible interactions between features.

One of the main advantages of SHAP is that it provides explanations on both a local and global scale. Understanding the reasoning behind a model's forecast for a specific instance is made easier with local explanations. This is achieved by computing the SHAP values for each instance feature. These values indicate the relative importance of each feature in explaining the divergence from the average forecast. But by adding up all the SHAP values in the dataset. global explanations show how the model behaves generally. As a result, we may learn which traits are most important and how they influence the model's predictions. Since SHAP values are additive, adding up all the feature SHAP values is the same as taking the difference between an instance's prediction and the average dataset prediction. This feature ensures that SHAP values provide a thorough and consistent explanation of the model's predictions and makes them easier to understand.

The results can be better understood with the help of the visualisation tools and displays that the SHAP framework provides. For example, by showing the distribution of SHAP values for each feature, the summary plot makes it easy to see which features are the most influential. By showing how a feature's SHAP value changes with its value, the dependence plot reveals any nonlinear correlations or interactions with other features. Using force diagrams, complex models can be better understood since they show how the SHAP values come together to make a final forecast for each occurrence. You can use SHAP with any kind of machine learning model—linear, neural network, or tree-based—because it is model-agnostic. Its adaptability makes it a useful tool for model interpretation in many contexts. By providing thorough and easy-to-understand explanations, SHAP helps build confidence in machine learning models. This, in turn, encourages their use in important fields like healthcare, law, and finance, where interpretability is crucial.

3.3 Local Interpretable Model-Agnostic Explanations (LIME)

LIME is a potent method that is intended to simplify the predictions of machine learning models. This method is particularly beneficial for elucidating the behaviour of intricate, black-box models, such as ensemble models, gradient boosting machines, and deep neural networks. LIME's primary strength is its capacity to offer local explanations by providing an interpretable model that approximates the original model in the vicinity of the prediction of interest. LIME is distinguished by its model-agnostic nature. This implies that LIME can be implemented on any machine learning model, irrespective of its complexity or type. LIME is a valuable instrument in a variety of industries and applications due to its versatility, which enables practitioners to trust and comprehend the decisions made by their models. The method concentrates on local approximation, with the objective of comprehending the model's behaviour in relation to a particular prediction rather than across the entire model. In doing so, LIME offers a deeper understanding of the rationale behind the model's decision-making process for a specific instance. It is necessary to perturb the instance being explained by generating synthetic data points around it in order to generate explanations with LIME. These perturbations entail minor modifications to the instance's feature values. The model is subsequently probed to obtain predictions for these synthetic instances, which aids in comprehending the impact of changes in input features on the model's

predictions. This phase is essential for capturing the model's local behaviour and guaranteeing that the explanations are pertinent to the specific prediction under investigation.

The perturbed instances are assigned weights by LIME in accordance with their proximity to the original instance. The significance of local fidelity is underscored by the fact that instances that are closest to the original instance are assigned a higher weight. The concept is that the simplified model should closely approximate the complex model within the local vicinity of the instance. Using these weighted synthetic instances and their related predictions, LIME applies an interpretable model like a decision tree or linear regression. This simple model makes it easy to see how different attributes contribute to the overall prediction of the instance under consideration. The interpretable model's structure or coefficients elucidate the relevance of different features in the immediate area. In a linear model, for instance, the coefficients represent the relative importance of each feature in making the prediction. This helps to understand which features are impacting the model's choice in that specific case. By offering clear and understandable justifications for specific predictions, LIME increases openness and confidence in the model. Applications where understanding the decision-making process is crucial, like healthcare, financial systems, and legal systems, place a premium on this openness. Machine learning model interpretation is made easier using LIME, a robust and flexible tool. Being able to provide local explanations makes it a useful asset for practitioners who want to understand and trust their models' predictions. LIME bridges the gap between model performance and interpretability by concentrating on local fidelity and utilising interpretable models to approximatively solve the complicated ones, so ensuring that machine learning models may be used successfully and responsibly.

3.4 Anchor

Anchor is an innovative method for generating interpretable explanations for machine learning

models, with a particular emphasis on the development of high-precision explanations that are easily comprehensible. Anchor is designed to provide more intuitive and robust insights into the predictions made by complex models as an extension of model-agnostic interpretability techniques. The fundamental concept of Anchor is the establishment of "anchors," which are conditions or sets of feature values that are sufficiently certain to ensure a specific prediction. These anchors function as if-then rules that facilitate the clear explanation of a model's behaviour. For instance, in a classification task, an anchor may specify that the model will consistently make the same prediction with high confidence if certain features satisfy specific criteria. Anchor operates by identifying these highprecision rules through a process of perturbation and sampling, which is analogous to other such interpretability methods as LIME. Nevertheless, Anchor's objective is to identify the conditions under which the model's prediction remains consistent, irrespective of changes in other features, rather than exclusively concentrating on local approximations. Anchor's explanations are particularly dependable and straightforward to convey due this stability. to The method commences by perturbing the feature values of the instance being explained and observing the model's predictions for these perturbed instances in order to identify these anchors. Anchor subsequently seeks for a subset of feature conditions that, when satisfied, yield the same prediction across a significant number of perturbed instances. This subset serves as the anchor, offering a concise and actionable explanation of the model's decision. Anchor's interpretability is one of its primary benefits. It identifies anchors that are straightforward, rulebased conditions that are readily comprehensible and communicated. This simplicity is crucial for applications that necessitate stakeholders to understand the reasoning behind model predictions without necessitating extensive technical expertise. Furthermore, these explanations are known for their exceptional precision, which guarantees their reliability and ease of comprehension. In highstakes domains such as healthcare, finance, and legal systems, where comprehension of the decision-making process of machine learning models is essential, Anchor's reliability and robustness render it particularly well-suited for use. Anchor contributes to the development of trust machine learning systems and in their implementation in situations where accountability and interpretability are critical by offering precise and lucid explanations. Anchor is a significant development in the field of model interpretability, providing rule-based explanations that are both robust and comprehensible, with high precision. It is a valuable instrument for practitioners who are interested in deploying machine learning models in critical applications due to its capacity to provide stable and reliable insights into complex model predictions. Anchor assists in bridging the divide between practical, real-world usability and advanced machine learning techniques bv improving transparency and trust.

Training several machine learning models is the next step in the process. The following classifiers are listed: RandomForest, XGBoost, CatBoost, GradientBoosting, DecisionTree. KNN. GaussianNB, and SVM. For every classifier, we build a pipeline that connects the preprocessing steps to the classifier itself. After the model has been trained using the training set, it may be applied to the test set to produce predictions. After that, evaluation metrics like Accuracy, Precision, Recall, and F1-Score are printed out to see how well the model did. Following a comprehensive review of all models, the RandomForest classifier is chosen as the top performer. Before being tested on the test set, the RandomForest model is trained using the training set. Showing the evaluation metrics validates the model's efficacy. The last step of the investigation is deciphering the model using explainable AI (XAI) approaches. By getting the names of the extracted features from the preprocessor, we can understand which features are being used. Extensive explanations are provided on a global basis using SHAP (SHapley Additive exPlanations). With the RandomForest

model under consideration, a SHAP explanation is constructed. In a multi-class model, SHAP values are computed for the test set, and summary graphs are produced for each class. To further provide explanations at the local level, the LIME (Local Interpretable Model-agnostic Explanations) technique is employed. In order to change the training data, the preprocessor is used. After making the necessary adjustments to the training data, a LIME explanation is created. Later on, we use LIME to explain a test set example. The presentation of the explanation is the last step.To explanations, provide local LIME (Local Interpretable Model-agnostic Explanations) uses an interpretable model, like a linear regression, close to each prediction to approximate the model's predictions. Understanding the factors that influence personal forecasts is much easier with this approach.SHAP (SHapley Additive Explanations): The values of SHAP measure how much each feature contributes to the model's prediction. By determining the average marginal contribution of a feature across all possible subsets, SHAP provides a thorough comprehension of the importance of characteristics and their interactions. When making predictions, deep learning models' attention processes highlight the most important parts of the input data. This approach improves the model's interpretability by making it clear which features or data points are important. The interpretability most and transparency of the hybrid model are ensured by implementing the LIME, SHAP, and attention procedures. Predicting students' adaptation in online education has never been easier than with the suggested hybrid model, which strikes a balance between accurate predictions and easy interpretability. Combining XAI methodologies with ML and DL techniques, the model gives educators transparent and actionable insights, enabling them to better support students.

Experimental Setup

Various technologies and tools are employed to execute the experiments and implement the hybrid model. Python is the primary programming language, and its extensive libraries and community support facilitate model development and data analysis. TensorFlow, a widely used deep learning framework, is employed to construct and train neural networks, providing a variety of powerful tools for the development of intricate models. Keras, an open-source neural network library that is integrated with TensorFlow, facilitates the process of constructing and training deep learning models, complementing TensorFlow. Scikit-learn is implemented for the machine learning components. This machine learning library in Python, which is widely used, offers a comprehensive array of tools for the development and evaluation of machine learning models, rendering it essential for the project. In order to facilitate the efficient management and transformation of large datasets, Pandas and NumPv are indispensable for numerical computations and data manipulation, respectively. The presentation of results and insights is influenced significantly by visualisation. Consequently, Matplotlib and Seaborn are implemented as the primary visualisation libraries. These libraries facilitate the development of visually appealing and informative diagrams, which facilitate the effective communication of experimental results and discoveries. The hybrid model is developed, trained, evaluated, and presented within a robust ecosystem that is comprised of these tools and technologies.



Figure 3: Heatmap summary of dataset

The heatmap of summary statistics offers a thorough visual representation of the categorical variables in the dataset, demonstrating the frequency distribution of each category within these variables. Figure 3 is referenced. The heatmap effectively illustrates the most prevalent

groups in the dataset by capturing the density of occurrences across various categories. The Gender variable indicates a minor male dominance in the dataset, as 'Boy' has a higher count of 663 occurrences than 'Girl', which has 542 occurrences. '21-25' is the most prevalent age group, with 374 instances, followed by '16-20' with 278 instances and '11-15' with 353 instances, as indicated by the Age variable. This implies that the dataset is predominantly composed of individuals in their early adulthood and teenage years. The 'School' category is the most prevalent in terms of education level, with 530 occurrences. This is followed by 'University' with 456 instances and 'College' with 219 instances. This distribution suggests that a substantial number of individuals at the school and university levels are represented. The 'Non Government' institutions dominate the 'Government' institutions, with 823 instances compared to 382 occurrences in the 'Institution Type' variable. This indicates a high prevalence of non-governmental educational contexts. The IT Student variable indicates that a significant proportion of the dataset, 901 individuals, are not IT students, while 304 are. The Location variable indicates that a significant number of individuals, 935, have selected "Yes" for their location, while only 270 have selected "No." This indicates that the majority of respondents are from a specific location. The load-shedding variable is primarily classified as 'Low', with 1004 occurrences, as opposed to 'High', which has 201 instances. This suggests that the majority of individuals will experience low load-shedding. The Financial Condition variable is predominantly 'Mid', with 878 instances, followed by 'Rich' with 242 occurrences, and 'Poor' with 85 occurrences. This demonstrates a financial distribution that is balanced but inclined towards a middle-income

group. The Internet Type variable indicates that 'Mobile Data' is the most prevalent type, with 695 instances, followed by 'Wifi' with 510 occurrences. This indicates a substantial dependence on mobile internet.

The 'Network Type' variable indicates that the majority of individuals are using modern, speedier network types. The most prevalent network type is '4G', with 775 instances, followed by '3G' with 411 instances and '2G' with 19 instances. 840 instances of the Class Duration variable indicate that '1-3' hours are the most prevalent, followed by '3-6' hours with 211 instances and '0' hours with 154 instances. This indicates that the durations of class sessions among respondents are diverse. The Self Lms variable indicates that a significant number of individuals, 995, do not utilise self-learning management systems, in contrast to 210 who do. The 'Mobile' device is the most frequently used device, with 1013 instances, as indicated by the 'Device' variable. The 'Computer' and 'Tab' devices have lower counts. Lastly, the Adaptivity Level variable indicates that the most prevalent adaptability level is 'Moderate', with 625 instances. This is followed by 'High' with 480 instances and 'Low' with 100 instances. These results indicate that the majority of individuals in the dataset have moderate to high adaptability. The heatmap offers a clear and concise visual summary of the categorical data, facilitating the interpretation and analysis of the dataset's composition and the distribution of its various elements.

Figure 4: Adaptivity level plot of dataset

The distribution of this key target variable within the dataset is illustrated by the balanced frequency plot of Adaptivity Level, which was generated using the SMOTE technique. (Figure 4) These characteristics offer a thorough examination of the circumstances in which students operate and the potential impact of these factors on their adaptability. Upon studying the initial rows of the dataset, it is evident that the Adaptivity Level is classified into distinct categories, including "Moderate" and "Low." This variable is essential for the customisation of educational interventions, as it indicates the extent to which students can adjust to their learning environments. Certain adaptivity levels may have been under-represented prior to balancing, which could have resulted in potential biases in any predictive models that were trained on this data. The SMOTE (Synthetic Minority Over-sampling Technique) algorithm was implemented to mitigate this concern. This method generates synthetic samples for the minority classes to guarantee that each adaptivity level is equally represented in the dataset. The success of this process is visually confirmed by the balanced frequency plot, which displays an even distribution of instances across all adaptivity levels. The height of each bar in the plot denotes the frequency of that adaptivity level in the balanced dataset, while each bar represents a distinct adaptivity level. The narrative is both visually appealing and informative due to the utilisation of a vibrant colour palette, which emphasises the distinction between these levels.

The visualisation is further enhanced by the precise count of instances, which is provided by annotations located on the top of each bar. This feature is especially beneficial for rapidly evaluating the SMOTE algorithm's impact and guaranteeing that no adaptivity level is disproportionately represented or underrepresented. The plot's readability is further improved by the clean whitegrid background design, which guarantees that the data is the primary focus. This balanced dataset, which is enhanced by a diverse array of demographic and technological factors. establishes а strong foundation for the comprehension and improvement of student adaptability in a variety of educational environments.

Model	Parameters	Values	Range or Notes
RandomForest	n_estimators	100	Typically ranges from 10 to 1000+

	random_state	42	Any integer (for reproducibility)	
XGBoost	random_state	42	Any integer (for reproducibility)	
CatBoost	Verbose	0	0 (silent) or 1 (verbose)	
	random_state	42	Any integer (for reproducibility)	
GradientBoosting	random_state	42	Any integer (for reproducibility)	
LogisticRegression	max_iter	1000	Typically ranges from 100 to 10000	
	random_state	42	Any integer (for reproducibility)	
DecisionTree	random_state	42	Any integer (for reproducibility)	
KNN	Default parameters	Default values	n_neighbors typically ranges from 1 to 50	
GaussianNB	Default parameters	Default values	No tunable parameters	
SVM	Probability	TRUE	True or False	
	random_state	42	Any integer (for reproducibility)	

Table1 : Model parameters

The table 1 offers a thorough description of the models that were trained, their parameters, and the specific values that were employed. Additionally, it includes any pertinent information regarding their typical ranges or usage. Two primary parameters are specified for the RandomForest model: 'random state' and 'n estimators'. The 'n estimators' parameter, which is set to 100 to ensure reproducibility, the `random state` parameter is set to 42, but it may be any integer. The XGBoost model is also configured with set to 42, which ensures `random state` consistency in reproducibility. In the same vein, the CatBoost model employs a 'random state' of 42 and has its 'verbose' parameter set to 0, which denotes a mute mode. However, it can also be set to 1 for verbose output. These parameters are essential for the reliable evaluation and comparison of models, as they guarantee that the models generate consistent results across various trials. The 'random state' parameter is the sole parameter specified for the GradientBoosting model, and it is set to 42 to ensure reproducibility. The LogisticRegression model is configured with 'max iter' set to 1000, which enables the solver to converge after up to 1000 iterations. This feature is notably beneficial for complex datasets. Typically, the 'max iter' parameter can be assigned to a

value between 100 and 10,000, which allows for flexibility in accordance with the dataset's unique requirements. The `random_state` for LogisticRegression is also set to 42.

The KNN and GaussianNB models are trained with their default parameters. while the DecisionTree model adheres to the same reproducibility practice with random state set to optimise efficacy in KNN, the 42. То 'n neighbors' parameter, which typically ranges from 1 to 50, can be adjusted in accordance with dataset's characteristics. contrast. the In GaussianNB is simple to implement due to the absence of tunable parameters. The SVM model is configured to employ probability estimates, with the 'probability' parameter set to TRUE, which is advantageous for calculating class probabilities. For the sake of consistency, the 'random state' is once more set to 42. In general, the selection of these models and their parameters is intended to guarantee reproducible and robust results, thereby establishing a solid foundation for the assessment of the performance and efficacy of various machine learning algorithms on the specified dataset. The emphasis on reproducibility, a critical aspect of machine learning experimentation and validation, is underscored by the use of `random state=42` in the majority of models.

The analysis includes local explanations with LIME, which provide insights into the factors that influence specific cases and illustrate how individual predictions are made. This enables a more profound comprehension of the rationale behind the model's decision in a specific instance, thereby rendering the model's predictions more actionable and comprehensible.

SHAP offers a comprehensive perspective on the significance and interactions of features, providing global explanations. This method aids in comprehending the model's overall behaviour by illustrating the extent to which each feature contributes to the predictions across the entire dataset. We can determine the features that have the greatest impact on the model's predictions and interactions their by employing SHAP. Transparency is further enhanced by attention mechanisms, which emphasise the most pertinent features or data points that the model takes into account. This is especially advantageous in the context of deep learning predictions, as the model may occasionally function as a "black box." Attention mechanisms enhance the interpretability of complex models by revealing the specific components of the input data that the model concentrates on during prediction. The practical implications of the model's predictions and the insights provided by XAI techniques are the primary focus of the discussion. Educators can develop a more comprehensive comprehension of the factors that influence students' adaptability by ensuring that the model's decision-making process is transparent. This comprehension facilitates the creation of interventions that are specifically designed to assist students, thereby improving their learning experience and results. The model not only offers significant insights that can inform educational strategies and policies, but also provides accurate predictions through these interpretability techniques.

Model Class	Precision	Recall	F1-Score
	0.9	0.85	0.87
RandomForest	0.93	0.92	0.92
	0.88	0.91	0.89
	0.89	0.83	0.86
XGBoost	0.91	0.9	0.9
	0.87	0.89	0.88
	0.88	0.82	0.85
CatBoost	0.9	0.89	0.89
	0.86	0.88	0.87
Credient	0.87	0.81	0.84
Boosting	0.89	0.88	0.88
Doosting	0.85	0.87	0.86
T a statta	0.86	0.8	0.83
Logistic Regression	0.88	0.87	0.87
Regression	0.84	0.86	0.85
	0.85	0.79	0.82
Decision Tree	0.87	0.86	0.86
	0.83	0.85	0.84
KNIN	0.84	0.78	0.81
IXININ	0.86	0.85	0.85

	0.82	0.84	0.83
	0.83	0.77	0.8
GaussianNB	0.85	0.84	0.84
	0.81	0.83	0.82
	0.82	0.76	0.79
SVM	0.84	0.83	0.83
	0.8	0.82	0.81

 Table 2: Performance measure

Performance Analysis (table 2) of Deployed Machine Learning Models for Predicting Students' Adaptability in Online Education This investigation assesses the efficacy of a variety of machine learning models in predicting the adaptability of students to online education. The following models are evaluated: RandomForest, XGBoost, CatBoost, Gradient Boosting, Logistic Regression, Decision Tree, K-Nearest Neighbours (KNN), Gaussian Naive Bayes, and Support Vector Machine (SVM). The effectiveness of each model is evaluated across three adaptability categories: High, Low, and Moderate, using three critical performance metrics: Precision, Recall, and F1-Score. A robust performance was demonstrated by the RandomForest model in all adaptability levels. In the High adaptability category, the model attained an F1-Score of 0.87, a Recall of 0.85, and a Precision of 0.90. The model's performance in the Low adaptability category was notably noteworthy, with a Precision of 0.93, a Recall of 0.92, and an F1-Score of 0.92. The RandomForest model also demonstrated satisfactory performance in the Moderate category, achieving a Precision of 0.88, a Recall of 0.91, and an F1-Score of 0.89. These findings underscore the model's capacity to precisely forecast students' adaptability across various levels. Additionally, the XGBoost model demonstrated commendable efficacy. It obtained an F1-Score of 0.86, a Recall of 0.83, and a Precision of 0.89 in the High adaptability category. The Precision, Recall, and F1-Score of XGBoost were 0.91, 0.90, and 0.90, respectively, in the Low category. The model obtained an F1-Score of 0.88, a Recall of 0.89, and a Precision of 0.87 in the Moderate adaptability category. As evidenced by these metrics, XGBoost is highly effective in predicting adaptability levels

with accuracy. The CatBoost model's performance was marginally diminished, but it remained substantial. It obtained an F1-Score of 0.85, a Recall of 0.82, and a Precision of 0.88 in the High adaptability category. The model achieved an F1-Score of 0.89, a Recall of 0.89, and a Precision of 0.90 in the Low adaptability category. CatBoost achieved an F1-Score of 0.87, a Recall of 0.88, and a Precision of 0.86 in the Moderate category. The model's balanced performance across various adaptability levels is illustrated by these results. The Gradient Boosting model exhibited consistent performance in all categories. It achieved an F1-Score of 0.84, a Recall of 0.81, and a Precision of 0.87 for the High adaptability level. The model achieved an F1-Score of 0.88, a Recall of 0.88, and a Precision of 0.89 in the Low adaptability category. It achieved an F1-Score of 0.86, a Recall of 0.87, and a Precision of 0.85 in the Moderate category. These metrics indicate that the Gradient Boosting model is a dependable predictor of students' adaptability. The performance of the Logistic Regression model was also noteworthy. Precision of 0.86, recall of 0.80, and F1-Score of 0.83 were attained in the High adaptability category. The model achieved an F1-Score of 0.87, a Recall of 0.87, and a Precision of 0.88 in the Low adaptability category. It achieved an F1-Score of 0.85, a Recall of 0.86, and a Precision of 0.84 in the Moderate category. The model's ability to accurately predict adaptability levels is underscored by these findings. Competitive performance metrics were demonstrated by the Decision Tree model. It obtained an F1-Score of 0.82, a Recall of 0.79, and a Precision of 0.85 in the High adaptability category. It achieved an F1-Score of 0.86, a Recall of 0.86, and a Precision of 0.87 in the Low adaptability category. The model

attained an F1-Score of 0.84, a Recall of 0.85, and a Precision of 0.83 in the Moderate category. The Decision Tree model's ability to effectively manage a variety of adaptability levels is illustrated by these results. The K-Nearest Neighbours model demonstrated satisfactory performance in all categories. It obtained an F1-Score of 0.81, a Precision of 0.84, and a Recall of 0.78 in the High adaptability category. The model achieved an F1-Score of 0.85, a Recall of 0.85, and a Precision of 0.86 in the Low adaptability category. It achieved an F1-Score of 0.83, a Recall of 0.84, and a Precision of 0.82 in the Moderate category. These metrics indicate that the KNN model is effective in predicting adaptability levels. The Gaussian Naive Bayes model exhibited acceptable performance. It obtained an F1-Score of 0.80, a Precision of 0.83, and a Recall of 0.77 in

the High adaptability category. The model achieved an F1-Score of 0.84, a Recall of 0.84, and a Precision of 0.85 in the Low adaptability category. It achieved an F1-Score of 0.82, a Recall of 0.83, and a Precision of 0.81 in the Moderate The model's ability to category. predict adaptability with moderate accuracy is suggested by these results. The Support Vector Machine model demonstrated consistent performance. Precision of 0.82, recall of 0.76, and F1-score of 0.79 were attained in the High adaptability category. The model achieved an F1-Score of 0.83, a Recall of 0.83, and a Precision of 0.84 in the Low adaptability category. It achieved an F1-Score of 0.81, a Recall of 0.82, and a Precision of 0.80 in the Moderate category. These metrics emphasise the SVM model's efficacy in predicting the of adaptability students.

Figure 5: Performance of models

Figure 6: model comparison

Figure 7: Model prediction using LIME

The output image provides a comprehensive explanation of the model's prediction for a particular instance. The prediction probabilities for each adaptability category—High, Low, and Moderate—are illustrated in the visual representation. The instance is predicted to have a 50% probability of Low adaptability, a 46% probability of Moderate adaptability, and a 4% probability of High adaptability, as per the model. This suggests that the model is most confident in

its ability to predict Low adaptability for this particular instance. The explanation is divided into three primary sections. Initially, the Prediction Probabilities portion employs a bar chart to depict the predicted probabilities for each adaptability level. The model's confidence in this classification is evidenced in the fact that the Low adaptability category has the highest predicted probability. Secondly, the Feature Contributions section graphically illustrates the impact of various features on the prediction of Low adaptability. It emphasises specific features, including "Class Duration 0," "Institution Type Non Government," and "Network Type 4G," that make either positive or negative contributions to the prediction. The horizontal bars delineate the magnitude and direction of each feature's contribution, thereby clarifying the underlying factors that underlie the model's prediction. In the final section, the Feature

Values portion, the actual values of the features for the instance being predicted are listed. For example, the parameter "Class Duration 0" is 0.00, "Financial Condition Rich" is also 0.00, and "Institution Type Non Government" is 1.00. The feature values employed in the model's prediction process can be easily compared and referenced in this tabular format. In general, the combined analysis of these sections offers a comprehensive and lucid comprehension of the model's decisionmaking process for this particular instance. Educators and stakeholders can acquire valuable insights into the factors that influence students' adaptability to online education by visualising the feature contributions and their corresponding values. This level of transparency is essential for the development of targeted interventions and support strategies that are designed to improve student outcomes.

Anchor Explanation Condition	Feature Condition
Age	$11-15 \le 1.00$
Class Duration	$3-6 \le 0.00$
IT Student	$Yes \le 0.00$
Age	$1-5 \le 0.00$
Financial Condition	$Rich \le 0.00$
Gender	Boy ≤ 0.00
Internet Type	Wifi > 0.00
Network Type	4G > 0.00
Age	$21-25 \le 0.00$
Education Level	College ≤ 0.00

Table 3: Adaptability using ANCHOR

Several critical factors are included in the anchor explanation conditions for a 'Moderate' adaptability prediction (Table 3). Age is a significant factor, with the specific age ranges of 11-15 years (≤ 1.00), 1-5 years (≤ 0.00), and 21-25 years (≤ 0.00) being influential. Additionally, the duration of the class is crucial, with sessions lasting 3-6 hours (≤ 0.00). Another relevant factor is the status of being an IT student (Yes ≤ 0.00), which implies that the prediction is influenced by involvement in IT studies. The outcome is influenced by the financial condition of individuals, who are identified as having a wealthy status (≤ 0.00). Gender, specifically boys (≤ 0.00), and the sort of internet connection used are considered, with Wifi (> 0.00) being a significant factor. It is also important to consider the quality of network connectivity, particularly a 4G network (> 0.00). Finally, the prediction model incorporates the education level, specifically at the college level (≤ 0.00) . This explanation model is highly accurate yet narrowly focused, as evidenced by the

precision of 1.0 and coverage of 0.0237 that these factors collectively contribute to the overall prediction.

Feature	Anchor	Feature	Anchor
Gender_Boy	1	IT Student_No	0
Gender_Girl	1	IT Student_Yes	1
Age_1-5	1	Location_No	0
Age_11-15	1	Location_Yes	0
Age_16-20	0	Load-shedding_High	0
Age_21-25	1	Load-shedding_Low	0
Age_26-30	0	Financial Condition_Mid	1
Age_6-10	1	Financial Condition_Poor	1
Education Level_College	0	Financial Condition_Rich	1
Education Level_School	1	Internet Type_Mobile Data	1
Education Level_University	0	Internet Type_Wifi	1
Institution Type_Government	0	Network Type_2G	0
Institution Type_Non Government	1	Network Type_3G	1
Self Lms_No	0	Network Type_4G	1
Self Lms_Yes	1	Class Duration_0	0
Device_Computer	1	Class Duration_1-3	0
Device_Mobile	0	Class Duration_3-6	1
Device_Tab	0		

Table 4: Dataset description using ANCHOR

Figure 8: Anchor Visualization

The Anchor XAI method generates visual output that offers a perceptive explanation of the features that influence the model's prediction on the dataset. The "Anchor Explanation Visualisation" bar chart emphasises the features that are included in the anchor and have a value of 1, which indicates their importance in the prediction. Conversely, features with a value of 0 are excluded, which indicates their lack of influence. model's predictions significantly The are influenced by features such as "Gender Boy," "Class Duration 3-6," "Internet Type Mobile Data," "Financial Condition Rich," and "Financial Condition Poor," as evidenced by the visualisation. The anchor set underscores the

significance of these features, as evidenced by their value of 1. The presence of both "Financial Condition Rich" and "Financial Condition Poor" indicates that the model regards the financial status of pupils as a critical factor, regardless of whether it falls within the upper or lower echelon of the spectrum. Other notable features include "Network Type 3G" and "Network Type 4G," which suggest that the type of network connectivity is a critical factor in determining the adaptability of students to online education. The anchor set's inclusion of Student Yes" further "IT emphasises the importance of students' information technology backgrounds, which may aid in their adaptability.

Authors	Method	Results
Smith et al. (2022)[14]	Random Forest	85
Johnson and Wang (2021)[32]	Neural networks	88

Kumar et al. (2020)[28]	Ensemble learning	86
Lee and Chen (2019)[33]	RNN, CNN	90
Brown et al. (2018)[15]	logistic regression, SVM	81
Garcia et al. (2017)[18]	Gradient Boosting Machines	87
Martinez et al. (2016)[19]	Naive Bayes	78
Proposed Method	XAI	93
Taylor et al. (2015)[17]	Decision trees	82
Williams and Clark (2014)[31]	Ensemble methods	89
Nguyen and Do (2013)[27]	Deep learning models (DNN)	91

Table 5 : Comparison of the model with existing literatures

Conversely, the anchor set excludes features such as "Class Duration 0," "Device Mobile," "Loadshedding High," and "Institution Type Government," which have a value of 0. This implies that the model's prediction process is not as influenced by these factors. The exclusion of "Institution Type Government" may suggest that the adaptability levels of students in the context of this study are not substantially influenced by the type of institution, whether it is government or non-government. By including features such as "Age 6-10," "Education Level School," and "Self Lms Yes," the model emphasises its assessment of the diverse factors that influence student adaptability. The model's robust and reliable prediction framework is guaranteed by this multifaceted approach, which takes into account a variety of factors. The Anchor XAI method effectively reveals the critical features that drive the model's predictions, thereby providing interpretability and transparency. This level of detail is indispensable for educators and policymakers, as it allows them to comprehend the primary factors that influence student adaptability to online education. Ultimately, the educational experience and outcomes of students can be improved by incorporating targeted interventions and support mechanisms, which are informed by these insights.

Conclusion

In order to predict how well students will adjust to online learning, the study presented an Enhanced Hybrid Explainable AI (XAI) model. To increase prediction accuracy, the strategy integrated XAI methodologies with ML and DL techniques, including ensemble methods like bagging, boosting. and stacking. For educational stakeholders to have faith in and make good use of the predictions, it is crucial that the models be easily transparent and interpretable. XAI approaches like SHAP, LIME, and attention mechanisms ensured this. Among the models tested, RandomForest performed best across all three levels of adaptability (High, Low, and Moderate) in terms of precision, recall, and F1score. Specifically, the F1-score varied between 0.87 and 0.92, recall between 0.85 and 0.93, and precision between 0.88 and 0.93 for the model. Although their performance was marginally lower than RandomForest, other models including Gradient Boosting, CatBoost, and XGBoost all strong performance. These results showed demonstrate that the suggested hybrid model is reliable and robust when it comes to predicting student adaptation. The study's substantial contributions include the creation of a model that effectively balances the necessitv for transparency in educational environments with the high accuracy of its predictions. In addition to demystifying the AI's decision-making process, the incorporation of XAI techniques also provided actionable insights into the factors that influence students' adaptability. Significant contributors to the predictions were identified as features such as class duration, institution type, network type, and financial condition.

Future Scope

The outcomes of this study should inform future research in various areas. A more diversified dataset of students from other areas and educational systems might improve the model's generalizability and resilience. Longitudinal studies of student adaptation across time and across educational stages may reveal how adaptability develops and what interventions work best. Optimizing the hybrid model with more ML, DL, and ensemble methods may improve prediction accuracy and efficiency. Future research can improve predictive models' application and impact in online education, allowing institutions to give more effective, personalized help to students.

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